

1. TOPVET QUALITY POLICY

Green idea s.r.o. wants to be a modern prosperous company with a stable position on the domestic and foreign markets in the production of 1st class medical device, cosmetics, food supplements and food, veterinary products and disinfectants.

The company implements a quality management system in accordance with the requirements of the ČSN EN ISO 9001 and ČSN EN ISO 22716 standards. Some of its products it has certified as BIO products. BIO food and food supplement from BOKONT CZ s.r.o. and BIO cosmetic products NATRUE. From the consistent implementation of quality management principles to all employees, the company expects improvements in various areas: increasing trust and satisfaction of customer needs, stable position in the domestic and foreign markets, increasing turnover, reducing operating costs, increasing labour productivity, increasing skills and performance of employees, including their satisfaction, increasing management efficiency.

2. BASIC PRINCIPLES IN THE FIELD OF QUALITY MANAGEMENT:

- All activities must be driven by an effort to deliver equipment and services that will always meet the required and expected needs of our customers, including stakeholders (suppliers, employees and owners). Gain their lasting trust to achieve their satisfaction and to gain a competitive advantage.
- Identify and meet customer requirements, legal requirements, regulations regarding products, processes and quality management system activities.
- Strengthen customer confidence in Green idea s.r.o
- Satisfy customer requirements within the agreed deadlines.
- Apply the principle of continuous improvement of the efficiency of all processes of the quality management system.
- Ensure the growth of the quality level of produced cosmetics, medical devices, veterinary products, food supplements and disinfectants.
- To meet customer requirements and the functionality of the quality management system, ensure that the necessary skills and knowledge of employees are systematically evaluated and subsequently developed in an effective form of training.

3. COMMITMENT OF THE TOP MANAGEMENT:

Green idea s.r.o. top management fully identifies with the established quality management system and the relevant provisions of the ČSN EN ISO 9001 and ČSN EN ISO 22716 standards. It promotes the quality policy in his decision-making activities and sets an example for other employees of the company in applying the requirements of the quality management system.

It is committed to meeting the requirements of the quality management system and is aware of the need for support to ensure the activities of quality management system processes, their measurement, monitoring and analysis in order to achieve the planned results - efficiency and continuous improvement.

It emphasizes increasing the eligibility, competence, motivation and awareness of employees. It ensures the timely identification and optimal provision of the necessary resources (employees, infrastructure, equipment, financial resources and information). It regularly verifies the functionality of the quality management system, its condition and the results of improvement during management review.

The quality policy is regularly reviewed and updated with regard to its continued suitability during management reviews of the quality management system.

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